### Grievance Redress Mechanism

<table>
<thead>
<tr>
<th>Sl.No</th>
<th>Name of the Public Grievance Officer</th>
<th>Helpline Number</th>
<th>E-Mail</th>
<th>Mobile Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Shri S.P. Mohan Kumar, Secretary (I.C.)</td>
<td>2521122, 2594103</td>
<td><a href="mailto:mohankumar.sp@mptgoa.gov.in">mohankumar.sp@mptgoa.gov.in</a></td>
<td>9130909708</td>
</tr>
</tbody>
</table>

### List of Stakeholders/Clients

1. Barge Owner's Association
2. Customs House Agents
3. Lease Holders
4. Employees/Workers
5. Chambers of Commerce
6. Stevedores/Shipping Agents
7. CFS Operators
8. PPP Operators
9. Konkan Railway
10. South Central Railway
11. Navy and Coast Guards
12. Contractors and Suppliers
13. Central Govt. Offices/PSUs
14. State Government/Offices