

**MORMUGAO PORT TRUST
ENGINEERING MECHANICAL DEPARTMENT**

**E-TENDER FOR "CAMC for the Port's DELL make Servers and three years subscription
for renewal of VMware License."**

e-TENDER NO : CME/EDP/11/2019/01

ADDENDUM

CORRECTIONS / ADDITIONS / DELETIONS, ETC...

[Total Number of Pages: 6]

NOTE :

1. Addendum is issued consequent to the discussions held at the Pre Bid Meeting on 25.11.2019. This "Addendum" should be read in conjunction with Tender Document reference no. CME/EDP/11/2019/01.
2. Consequential changes, arising out of this Addendum, will be deemed to have been effected, even if the same were not incorporated specifically in the Tender Document.
3. The date for submission of the Tender (i.e. on 05.11.2019 at 10:30 hrs) and Opening of Cover- I (i.e. on 06.11.2019 at 11:00 hrs) remains un- altered.
4. All other terms and conditions of the Tender Document will remain unchanged.
5. One set of this "Addendum", along with one set of Tender Document, shall be uploaded along with the Techno-Commercial Offer (in Cover-I), with each page of it, duly signed and sealed, as token of acceptance.


CHIEF MECHANICAL ENGINEER (I/C)

PRE-BID MEETING

Date: 25.11.2019

Sub: CAMC for the Port's DELL make Servers and three years subscription for renewal of VMware License

Sr. no.	Clause No.	Pg. No.	Tender Conditions	Bidders Queries	MPT Clarification
1.	3.14(i)	27	<p>The contractor shall within 30 days from the date of LOA, shall furnish a DD from Nationalized/Scheduled Banks in favour of the Financial Advisor & Chief Accounts Officer, MPT, payable at Vasco, Goa, or Bank Guarantee towards Security Deposit. This Security Deposit as indicated above shall be towards Performance Guarantee for the period of three years during the CAMC period.</p>		<p>The contractor shall within 30 days from the date of LOA, furnish a DD/Banker's Cheque of 10% of contract value towards Security Deposit from Nationalized Banks in favour of the Financial Advisor & Chief Accounts Officer, MPT, payable at Vasco, Goa, towards Security Deposit. This Security Deposit as indicated above shall be towards Performance Guarantee for the period of three years during the CAMC period.</p>
2	3.14(ii)	28	<p>Security deposit shall consist of two parts: a) The DD or Bank Guarantee equivalent to 5% of the contract value rounded off to nearest 100 rupees, shall be submitted within 30 days of issue of Letter of Acceptance b) The balance 5% shall be recovered as Retention Money from the running bills. Thereafter, the total of 10% (DD 5% and 5 % Retention money) shall be returned after completion of contract period.</p>	<p>Bidder requested to take 10% BG upfront instead of 5% BG and 5% amount retention from bills.</p>	<p>Clause 3.14(ii) stands Cancelled.</p>

3.	----	----	----	The bidder requested on placing PO instead of LOA as M/s DELL does not accept the LOA as proof of work order.	Tender conditions prevail. As the date of placement of LOA has been taken as reference for calculating the timeline for various activities. However, it is clarified that PO will be placed immediately after the placement of LOA.
4.	2.0 - 9	20	The Port takes back up of data at regular intervals, in case there is data loss due to hardware failure. The tenderer shall assist in restoring data from the back up devices.	The bidder informed that since the data backup is taken by Port at regular intervals, the bidder cannot be held responsible for any loss in data and levy penalty.	Tender condition prevails. As per the clause the bidder is required only to assist in restoring the data. No penalty will be levied for the same.
5.	1.21	18-19	EVALUATION OF PRICE BID	L1 is based on lowest price offered of both the sub totals of BOQ.	Tender condition prevails.
6.	SECTI ON-V	42 Item no.6	First Level MSPL (Microsoft Permissive License) support for Operating Systems for 3 years.	The bidder requested to change the item no. 6 description to 'First level server service support for OS' for 3 years.	The item no. 6 stands revised to 'First level server service support for OS' for 3 years'
		42 Item no.7	VS6-ESP-KIT-P-SSS-C==Production Support/Subscription Vmware vSphere 6 Essentials Plus Kit for 3 years.	The bidder requested to clarify if the item is for support or subscription only.	The item no. 7 revised to 'VS6-ESP-KIT-P-SSS-C==Production Support and Subscription Vmware vSphere 6 Essentials Plus Kit for 3 years.'
		42 Item 1 to 4			The item number 1 to 4 stands revised. (Revised BOQ is attached as Annexure-I)

7.	NIOT MEC&1 .5.1	5&12	'SIMILAR' Works – means 'Maintenance on hardware of Servers, handling virtualisation software, Virtual servers and providing first level MSP support for all installed operating system on these Servers'	Bidder informed that first level MSP support should read as first level server service support.	Similar works is revised to 'SIMILAR' Works – means 'Maintenance on hardware of Servers, handling virtualisation software, Virtual servers and providing first level server service support for all installed operating system on these Servers'
8.	3.40.1	38	<p>3.40 TERMS OF PAYMENT 3.40.1 Payment shall be released as per the following terms: a) Payment for Re-instatement and VMware subscription shall be release within 15 days from successful completion of installation/renewal process of the same. b) Payment for CAMC of DELL servers and OS Support shall be released quarterly on pro-rata basis, after deducting any penalties applicable for that quarter. However, the contractor shall submit the complete report/relevant documents along with the bill. c) The payment will be released within 15 days after the receipt of undisputed bills in duplicate and with all other supporting documents for running bills/30 days for final bills from the date.</p>	<p>Bidder informed that DELL has a standard Service package of two years CAMC and an additional one year and not 3 years at a stretch. They have to pay DELL in advance for the entire period. As such, the payment terms have to be revised.</p> <p>Clause 3.40.1 is revised to a) Payment for Re-instatement and VMware subscription shall be released within 15 days from successful completion of installation/renewal process of the same. b) Payment for CAMC of DELL servers shall be released quarterly on pro-rata basis. However, the contractor shall submit the complete report/relevant documents along with the bill. OR Payment for CAMC of DELL server for the period of 2 years shall be released on pro-rata basis (i.e. 2/3 of payment for CAMC of DELL server hardware) after submitting evidence of renewal of warranty for each servers from DELL website and a BG for 100% of 2/3 of total amount for CAMC of DELL server, with validity for 2 years. Third year payment will be released on pro-rata basis for the period of 1 year (i.e. 1/3 of payment for CAMC of DELL server hardware) after submitting evidence of renewal of warranty for each server from DELL website and a BG for 100% of 1/3 of total amount for CAMC of DELL server, with validity till end of contract period.</p>	

				<p>However, the bidder is required to furnish the evidence of CAMC renewal for the third year within 8 months from date of LOA.</p> <p>c) Payment for server service support for OS shall be released quarterly on pro-rata basis, after deducting any penalties applicable for that quarter. However, the contractor shall submit the complete report/relevant documents with the bill.</p> <p>d) The payment will be released within 15 days after the receipt of undisputed bills in duplicate and with all other supporting documents for running bills/30 days for final bills from the date.</p>
9.	Clause 2.0.2	20	<p>The tenderer shall provide 24 x 7 service to diagnose the system faults and provide necessary rectifications. Tenderer shall provide a single point of contact for dealing with all incidents, with a clear escalation matrix for resolution of issues.</p> <p>The bidder enquired whether 24x7 support is actually required. This will require them to have an Engineer standby for all three shifts which they will have to factor while quoting.</p>	<p>Clause 2.0.2 is revised to</p> <p>'Tenderer shall provide a single point of contact for dealing with all incidents, with a clear escalation matrix for resolution of issues. However, in case of emergency the bidder is required to depute their Service Engineer on holidays and beyond working hours for resolution of faults at the earliest.'</p>
10	Clause 2.0.4	20	<p>The tenderer shall have a response time of three hours or less upon notifying the need for immediate maintenance services by the Port. If not, a penalty of Rs. 5000/- per day shall be imposed.</p> <p>Bidder requested to modify the penalty clause for non-working hours.</p>	<p>Clause 2.0.4 is revised to</p> <p>'The tenderer shall have a response time of three hours or less upon notifying the need for immediate maintenance services by the Port on working days for call logged from 0900Hrs to 1700hrs. If not, a penalty of Rs. 5000/- per day shall be imposed.'</p>

11	Clause 2.0.3	20	The tenderer shall renew virtualisation software license/subscription for a period of 3 years in favour of the Port. The tenderer shall carry out renewal of license and reinstatement of servers within 18 days from the placement of LOA.	Bidder informed that they will require at least 30days for software license/subscription.	Clause 2.0.3 is revised to 'The tenderer shall renew virtualisation software license/subscription for a period of 3 years in favour of the Port. The tenderer shall carry out renewal of license and reinstatement of servers within 30 days from the placement of LOA.'
12	----	----		Bidder, M/s Magnanimous Systems informed that Vmware license can only be renewed from date of expiry. The renewal will start from the date of license expiry and not from LOA. Bidders, M/s RITSnet & M/s Ozone confirmed the same.	The license of VMware may be renewed from the date of expiry.
13	Clause 2.0.10	21	The tenderer shall provide first level support for the operating systems installed on the servers (physical/virtual) including solving any problem on Operating Systems, Re-installation of OS if required and troubleshooting any problem with Operating Systems effecting the server operations. They shall work in coordination with the onsite Engineer for early rectification of faults.		Clause 2.0.10 The tenderer shall provide first level support for the operating systems installed on the servers (physical/virtual) including solving any problem on Operating Systems, Re-installation of OS if required and troubleshooting any problem with Operating Systems effecting the server operations. They shall work in coordination with the onsite Engineer for early rectification of faults. This work would also include re-installation/re-configuration of VMware etc.

CAMC for the Port's DELL make Servers and three years subscription for renewal of VMware License

Annexure-I

Sr. No.	Description	Qty	Unit	Rate (Rs.)	Total Amount	GST%	GST Amount
1	Dell PowerEdge VRTX Service tag No. D2V1YC2 pro support for 3 years.	1	No				
2	Dell PowerEdge M630 Service Tag No.: D2W2YC2, D2W9YC2, D2X5YC2 & D2X6YC2 pro support for 3 years.	1	No				
3	Re-Instatement Charges for all 5 Servers quoted above	1	LS				
4	VS6-ESP-KIT-P-SSS-C==Production Support and Subscription Vmware vSphere 6 Essentials Plus Kit for 3 years.	1	No				
				Sub Total-1			
5	First level server service support for OS for 3 years.(quarterly payment)	12	No				
				Sub Total-2			
				Grand Total=Sub Total-1 + Sub Total-2			