



DEPARTMENT OF PENSION & PENSIONERS' WELFARE
Government Of India



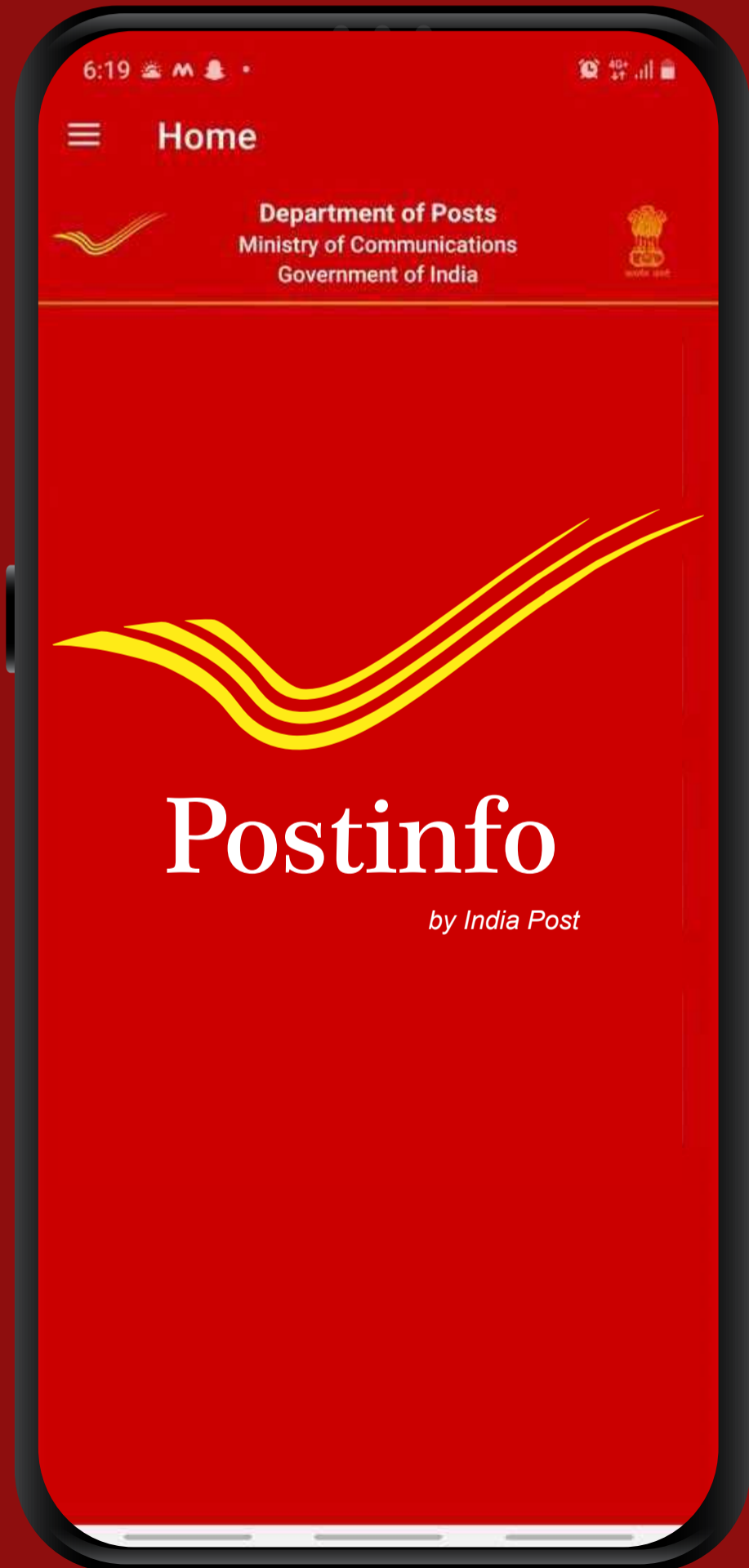
Department of Post has
launched doorsteps
service for Pensioners'
to submit
Digital Life Certificate
from comfort of their home.

Swipe >>



**DEPARTMENT OF PENSION & PENSIONERS' WELFARE
Government Of India**

Process to avail the facility of doorsteps DLC through IPPB



Step - 1

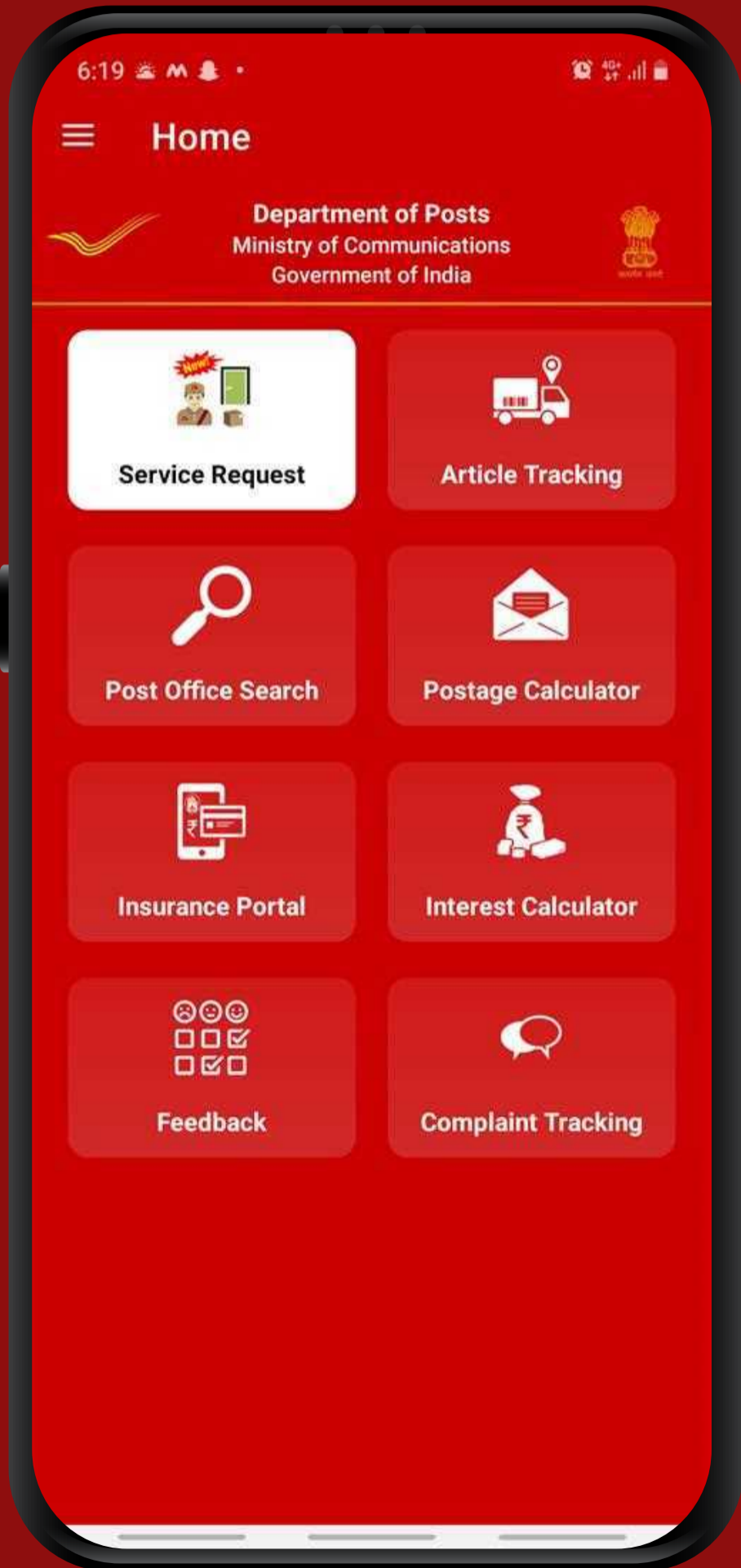
Download 
Postinfo App
from Google Play Store



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Step - 2

Go to →



Service Request
find the icon on home screen.

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6:23 4G+

IndiaPost: Request Service
ccc.cept.gov.in

Covid-19 Request Service!

Click to Track your Request

Disclaimer: The Department of Posts will endeavor to fulfill the request of the customers expeditiously, however, the fulfilment will be subject to the availability of staff and also be conditional to the restrictions imposed due to the prevalence of COVID 19 in the **Red** Zones in India.

Name

Address

Pincode

Email Address.

Mobile No

Select Service

Request OTP

STOP BACKWARD FORWARD

Step - 3

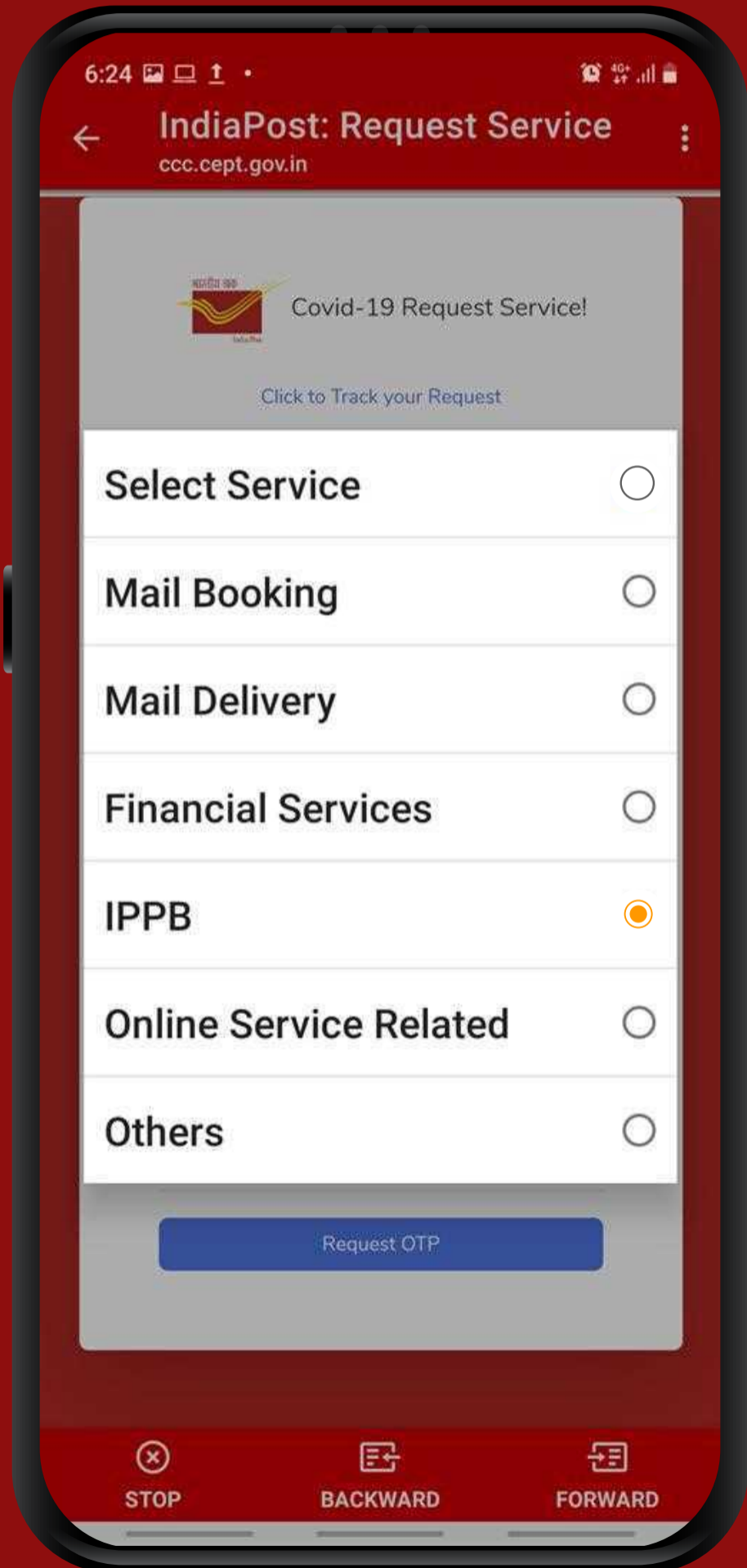
Submit

- Name
- Address
- Pin code
- Mobile number

Swipe >>



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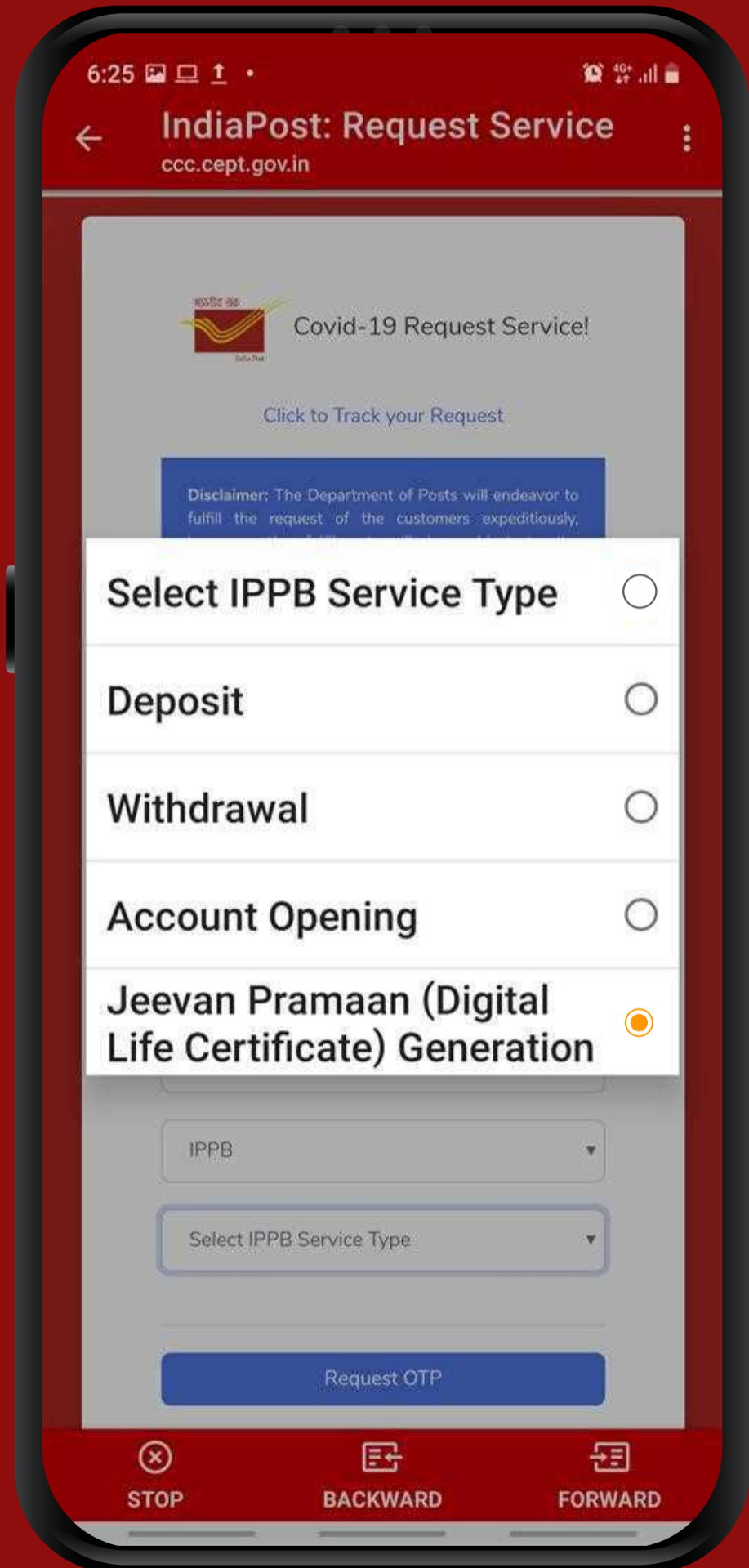
Step - 4

Select service
as IPPB and then
Jeevan Pramaan
(Digital Life certificate) Generation.

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Step - 5

Select IPPB Service Type

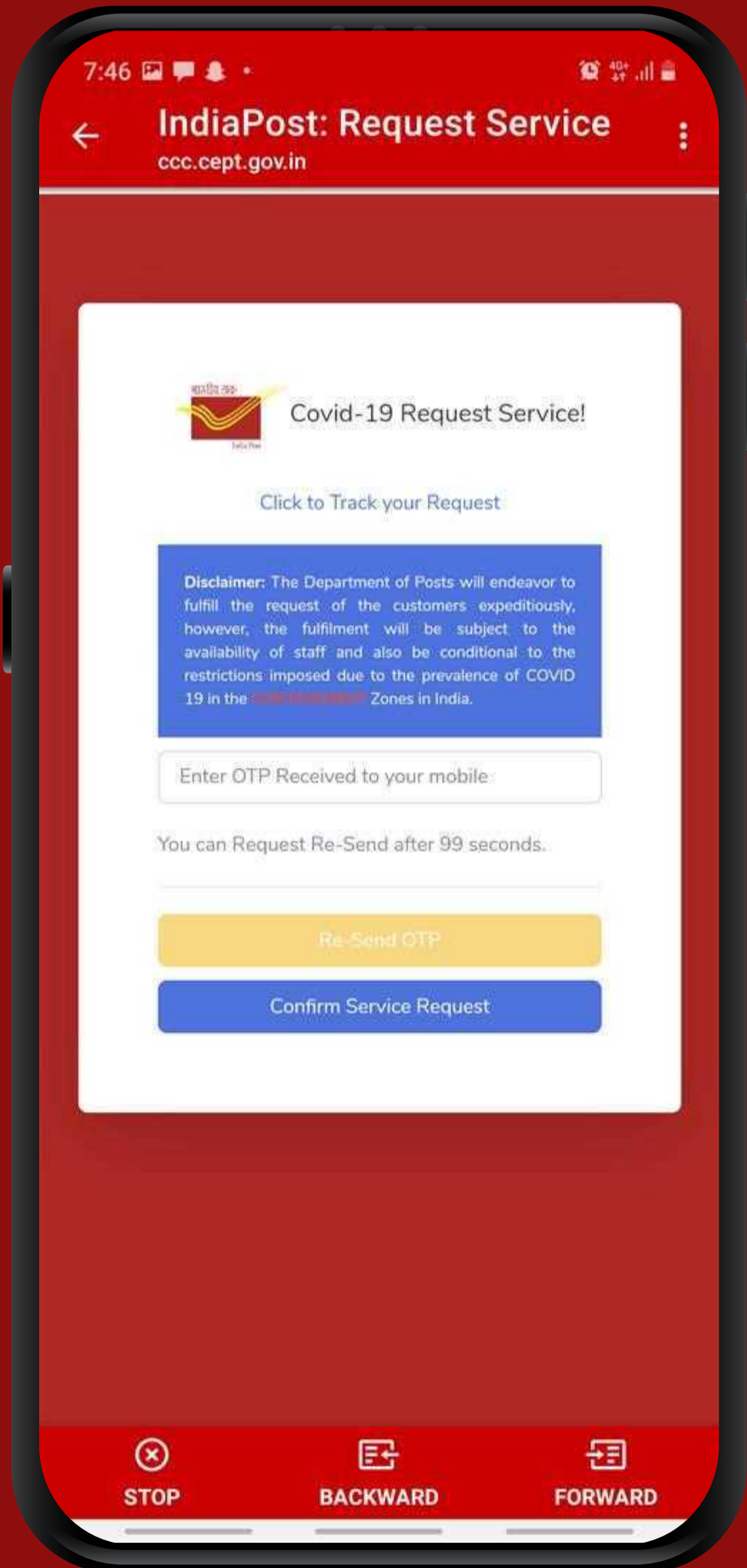


Jeevan Pramaan
(Digital Life certificate)
Generation.

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Step - 6

After confirmation of OTP,
The request for DLC will
be forwarded to nearest
post office based on the
pin code given by
service seeker.

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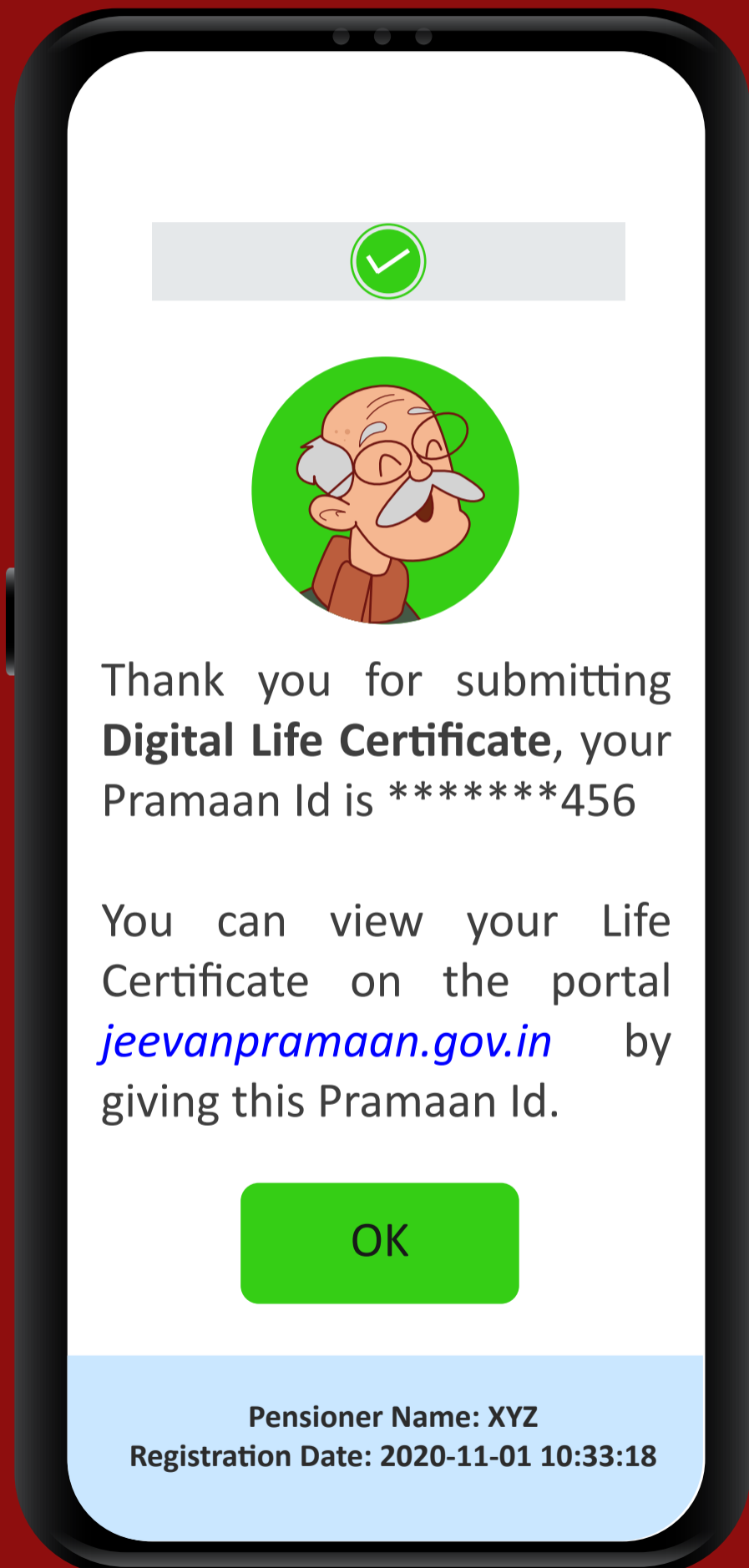
Step - 7

In next 24 hrs, a Postman /Gramin Dak Sevak will be assigned to collect DLC from home after seeking convenient time of pensioners on given mobile number.

Swipe >>



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Step - 8

It may be noted that charge will be paid to postman or Gramin Dak Sevak in cash only if successful DLC is generated.

Swipe >>



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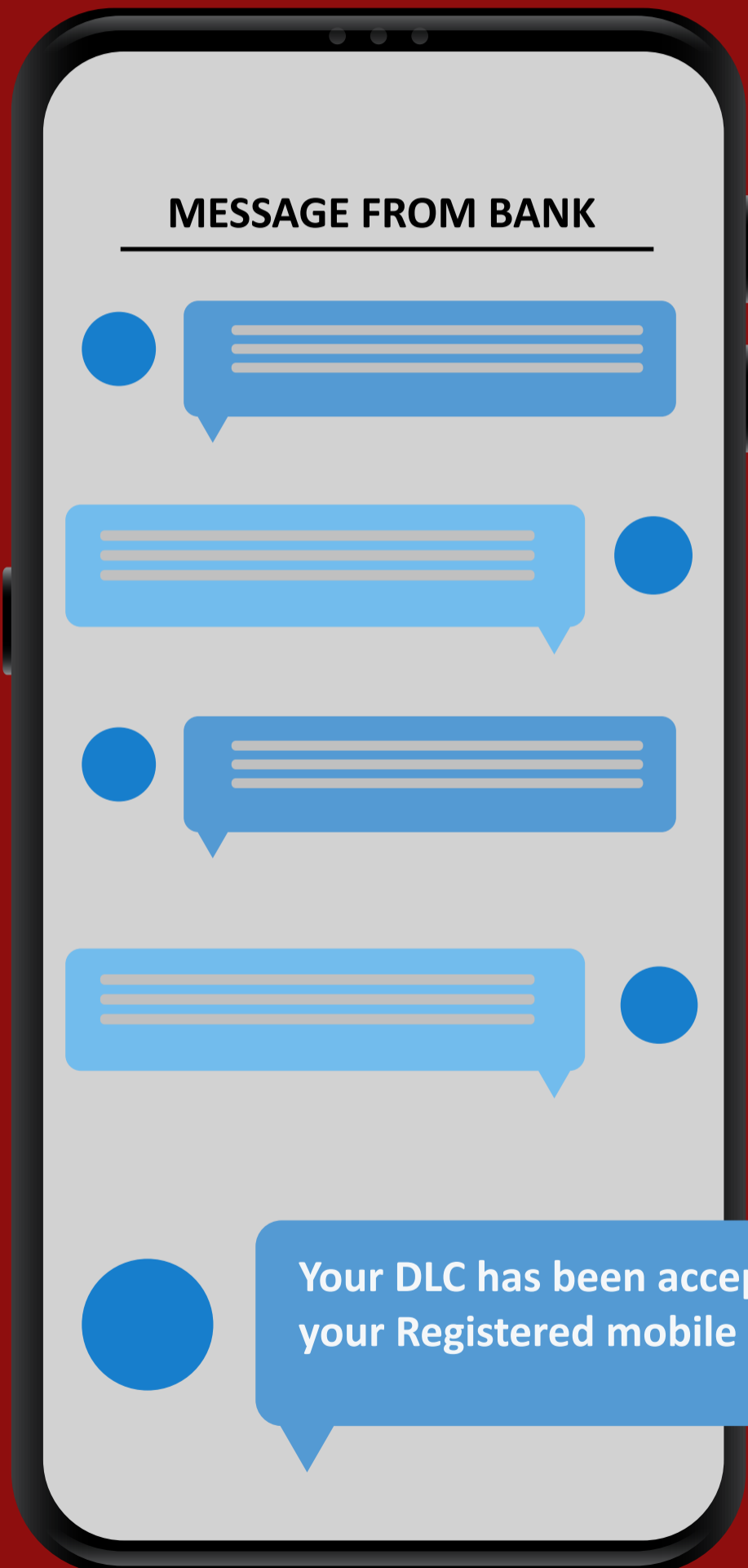
Step - 9

After successful generation of DLC, it will automatically be forwarded to Pension disbursing Bank and pensioners will not be required to visit bank.

Swipe >>



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Step - 10

Bank will confirm the acceptance of DLC through SMS on the mobile number linked with pension account.

Swipe >>



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**“ No need to step out for submission of life Certificate .
Any Central Government pensioners may avail Doorstep DLC through IPPB ”**

#Stay Home, Stay Safe

End >>